



Refund Policy

Nesu Produced Limited

At **Nesu Produced Limited**, we provide consulting, planning, and event delivery services that require time, preparation, and professional expertise. This Refund Policy outlines how refunds are handled for services engaged with our company.

1. Service-Based Work

Most services provided by **Nesu Produced Limited** involve professional time, planning, coordination, and consulting. Once work has commenced, services are considered delivered progressively.

As a result, **fees for work already completed are non-refundable.**

2. Deposits

Where a deposit is required to secure event dates or project commencement:

- Deposits are **non-refundable**
- Deposits confirm the reservation of time, resources, and availability for the client's event

In certain circumstances, deposits may be applied to a rescheduled event at the discretion of **Nesu Produced Limited**.

3. Event Cancellations

If a client cancels an event after services have commenced:

- The client remains responsible for payment of **all work completed to date**

- Any **third-party supplier costs or cancellation fees** will remain the responsibility of the client
 - Refunds will not be provided for completed planning, coordination, or consulting services
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4. Event Postponements

If an event is postponed rather than cancelled:

- Nesu Produced Limited will make reasonable efforts to transfer services to the new event date
 - Additional planning or coordination required due to postponement may incur additional fees
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5. Third-Party Supplier Costs

Where **third-party suppliers** (venues, production providers, catering, equipment hire, etc.) are involved:

- Supplier refund policies are determined by those individual suppliers
 - Nesu Produced Limited cannot guarantee refunds from third-party providers
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6. Exceptional Circumstances

In rare situations where Nesu Produced Limited is unable to deliver agreed services due to circumstances within our control, reasonable solutions may include:

- Partial refund of unused services
 - Credit toward future services
 - Alternative arrangements where possible
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7. Processing of Refunds

Where a refund is approved, it will typically be processed within **7–14 business days** using the original payment method where possible.

8. Contact

For refund-related enquiries please contact:

Nesu Produced Limited
hello@nesuproduced.com
www.nesuproduced.com

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